

Terms and Conditions 2017

Extended Warranty

Brigade Backeye cameras and monitors are provided with a standard 1, 2 or 3 year 'new for old' warranty. This can be extended up to a maximum of 5 years in total. Prices are for each camera and each monitor in the complete system. Backeye extended warranties must cover complete camera-monitor systems but cannot include, and do not cover, FLIR Thermal Imaging Cameras or other 'add-ons' to the basic system. Backeye cables are included in the extended warranty. Warranty covers the product being returned back to Brigade Electronics (back to base). Upon receipt, the product will be tested and findings advised.

Brigade Mobile digital recorders (MDR) are provided with a standard 3 year 'new for old' warranty. This can be extended up to a maximum of 5 years in total. The extended warranty covers all main components in the system (including cables), but does not cover other associated parts that are connected to the Mobile Digital Recorder; eg cameras, monitors and cable cameras for which extended warranty can be purchased separately (See above). Warranty covers the product being returned back to Brigade Electronics (back to base). Upon receipt, the product will be tested and findings advised.

Brigade Ultrasonic Detection Systems are provided with a standard 2 year 'new for old' warranty. This can be extended up to a maximum of 5 years in total. Warranty covers the product being returned back to Brigade Electronics (back to base). Upon receipt, the product will be tested and findings advised.

On-Site Service Upgrade

Available for the same products as Extended Warranty only as above. Available only as an upgrade to a product warranty of at least the same period. For camera monitor systems prices are for each camera and each monitor in the complete system.

An engineer will visit the customer at their site to repair/replace (at Brigade's discretion) the faulty part. In the event that the product is found to be non-faulty or has been damaged as a result of misuse, it should be noted that the call out charge and parts cost will be chargeable. This will also apply if the product is not Brigade.

If the system is fitted to an articulated vehicle and the tractor and trailer unit become separated and matched to a unit not covered by the On-Site Service Upgrade, only the devices and cables on the unit that is covered will be repaired or replaced at Brigade's expense.

For full details of Brigade's standard warranties please refer to our catalogue.