

Ref: TT0018
V1.1

CMS - MD-XX Dome Camera Out of Focus

Related Products – MD-50, MD-51, MD-60 and MD-61

It has been highlighted that when the lens angle of an MD-XX camera has been adjusted, the image can go out of focus. This is due to the technique used when repositioning.

Although calibrated to the correct focal length, the lens can be adjusted by screwing the lens collar in and out. Therefore, if the camera angle is moved using the lens collar it could unscrew the lens and the camera will go out of focus.



The correct way to change the lens angle is by first loosening the bevelled retaining ring, then gripping the camera body and moving the dome section of the camera housing. This will ensure the camera lens does not move within its housing and the focus will not be affected. Make sure the bevelled retaining ring is tightened back up before installing.



Warning: The warranty could be void if it is found that the lens has been reset by using the lens collar as a leverage point.

Note: The X can be replaced by any number.

Where to find this and other Tech Tips on the website

