

Related Products - MDR Dashboard 6.0 (Server Mode) BRIDGE Canada users only

This document is only relevant for user with issues logging in. In most cases this will not be required.

For BRIDGE users that are within a network which blocks incoming and outgoing traffic please provide this document to the network administrator to update the firewall.

The following ports need to be allowed on the users network:

3113
5556
7264
8081
12020
12040
12045
12047
12050
12055
12056
17891

To restrict the destination network traffic, 'ping' the given domain name to obtain the IP address which will only allow access to the BRIDGE service. The domain name will resemble xxxx.brigadecloudusa.com (xxxx = the customer specified sub-domain).

Currently, the MDR Dashboard 6.0 is not compatible with a proxy.

For support, please contact Brigade Cloud Services on either 647 229 3887 or at mdrsupport.canada@brigade-electronics.ca

Where to find this and other Tech Tips on the website

