

Related Products - Mobile Digital Recorder MDR 600 Series and MDR 500 Series with a third-party server connection.

Password

It is recommended that all Mobile Digital Recorder (MDR) passwords are changed from the default **admin**, which allows full access to the On-screen Display (OSD) Menu, to a more secure and safe alternative.

When entering a stronger password, it must be at least 8 characters long, can include digits 0-9 and characters in both uppercase and lowercase. The MDR will need to be restarted for the changes to be saved.

Note: Remembering the new password is the responsibility of the user. Brigade has no means of retrieving the new password.

SIM Card Security

When connecting to a third-party server, it is best practice to ensure the SIM Card supplied uses a Private IP address and is not public facing. This provides enhanced security which makes it more difficult to access and track the devices. Brigade strongly recommend seeking advice from a certified IT network security professional.

A SIM Card is a small chip used in mobile devices to connect to cellular networks. It contains information that identifies the user to the network.

An IP address is a unique identifier assigned to devices connected to a network. It allows devices to communicate with each other over the internet or a private network.



Further details of these can be found in section **4.2 (Login)** of the **MDR 600 Installation and Operation Guide** (click [here](#)) or the **MDR 500 Installation and Operation Guide** (click [here](#)) and in section **5.1 (MDR Unit Configuration (Mobile Network))** of the **MDR 600 Network Connectivity Software & Infrastructure Manual** (click [here](#)) or the **MDR 500 Network Connectivity Software & Infrastructure Manual** (click [here](#)).

Where to find this and other Tech Tips on the website

