

Unable to see MDR Dashboard Software form on website

Related Products - MDR Dashboard Software 6.0 Download (MDR 400, 500, 600 Series)

It is important to ensure that you keep your MDR Dashboard 6.0 upto date with the latest software version. It has been reported that some of Brigades' customers are unable to see the MDR Dashboard Software 6.0 'download form' on our website when trying to download this software, therefore preventing them from downloading it.

In the image to the right you can see the download form does not appear. If you are presented with this there is a quick and easy solution to fix this issue.

In the bottom left hand corner of the webpage

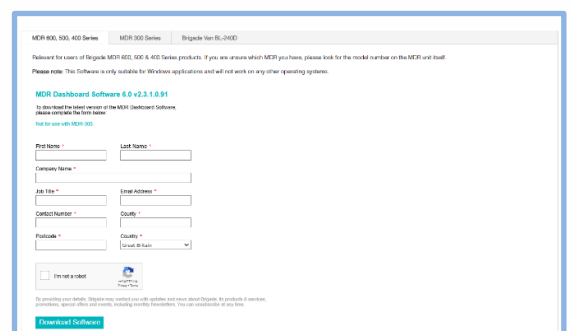
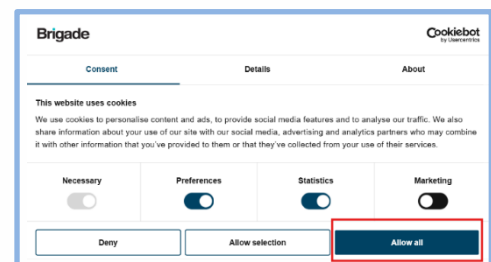
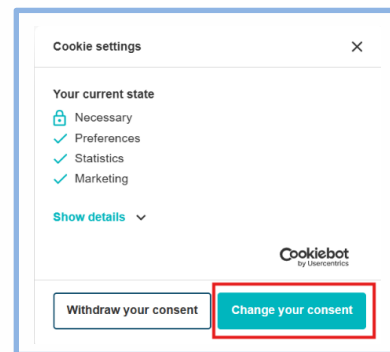
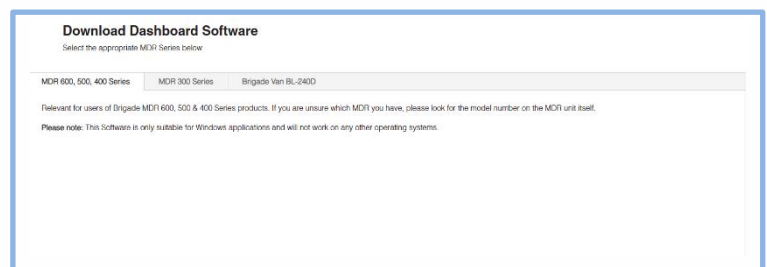
you will see the cookie setting icon represented by a black circle with a white paper clip in the centre, click on the icon image.



The cookie settings box will open, click on the '**Change your consent**' button shown in the picture on the right.

Click on '**Allow all**' as shown in the image, and then **refresh** the webpage.

You will now be able to see the full 'download form' on the website as shown in the image on the right. Fill in the form and click 'download' to successfully download the latest version of the MDR Dashboard 6.0 software.



Where to find this and other Tech Tips on the website

