

Ref: TT0013
V1.2

MDR - Check Password message

Related Products – Mobile Digital Recorder 2nd Gen MDR 500 & MDR 600 Series

Full details of this issue can be found in Section **7.1.4 User Setup** (MDR 500) or **5.1.4 User Setup** (MDR 600) of the current **Installation and Operation Guides**.

After installing a Gen 2 MDR 500 or MDR 600 and powering up, the On Screen Display (OSD) will show a message that states the 'current password is too simple'. If the installer decides that the password does not need changing, clicking **No** will stop this message from reappearing. If the installer has clicked **Yes** and then **Exit**, on the next page, the message will appear every time the MDR is powered up.



To clear the 'current password is too simple' message after clicking **Yes**, the installer will need to access the **Basic Setup** page on the OSD. Go to **User Setup** and untick the **Check Password** box. Click **Save** and then after the **Saved Successfully!** popup box is visible click **OK**. Power down the MDR to save the settings.



Config Files - If you have saved a Config File, for settings, off a 1st Generation MDR 500 Series and wish to upload onto a 2nd Gen MDR 500 Series, please be aware this will change the **Check Password** to enabled, which will show the 'current password is too simple' message again. Follow the instructions above to disable.

This password verification has been included into our 2nd Gen MDR 500 & MDR 600 Series to conform to the UK General Data Protection Regulation (GDPR) requirements.

If a stronger password is required, it must be at least 8 characters long, can include digits 0-9 and characters in both uppercase and lowercase.

Note: Remembering the new password is the responsibility of the user. Brigade has no means of retrieving the new password.

Where to find this and other Tech Tips on the website

