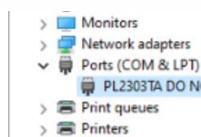


### Related Products – BS-8000, BS-8000D, BS-WD-01 & BS-9000-WD

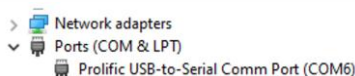
A USB to serial port driver is required to communicate between the PC and the Backsense. Suitable drivers are available on the Brigade Electronics website – [www.brigade-electronics.com](http://www.brigade-electronics.com) or on the supplied USB drive, under the **Driver** folder. A driver should be installed before any cable connections are made to the PC.

The [PL2303 Prolific DriverInstaller v1.9.0.exe](#) file is compatible with Windows 7, 8 & 10. Although, there have been issues noted of the driver not being supported on Windows 11.

Connect the display via the USB to the PC. Windows should recognise the device and automatically install the driver, within 1 minute. If there are any problems with the driver installation, open **Device Manager** and check the COM Port devices. It may show the following:

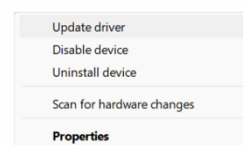


If this is the case, right click the device, select **Uninstall**, and check the box to remove the driver. Manually install **PL2303\_Prolific\_DriverInstaller\_v1.8.12.exe** off the Prolific Website. The PC may then automatically select an alternative Windows 7 driver. It should show:



*(Note: The COM port number displayed may differ from the one shown).*

The driver is then ready to use. You may need to disconnect then reconnect the USB cable. If the original error still shows, right click the device name (starting with **PL2303**) and select **Update Driver**.



Select **Browse my computer for errors**, then manually locate the downloaded driver **PL2303\_Prolific\_DriverInstaller\_v1.8.12.exe**.

*Example: C:\Program Files (x86)\Brigade\PL2303\_Prolific-DriverInstaller\_v1.8.12.exe\*

Click **Next** and follow the installation instructions. This should now install the correct driver for Windows 11.

