

Related Products – BS-9000

Error Message While Using Backsense® Radar Sensor with CANpro USB and the Backsense CAN Radar Test Tool

The BS-9000 radar sensor features a CAN interface for network connectivity, allowing the user to link multiple sensors on a single CANbus and monitor detection areas around the vehicle from a single control point, for up to 8 sensors. The user is responsible for all of the interface hardware and processing of the detection data.

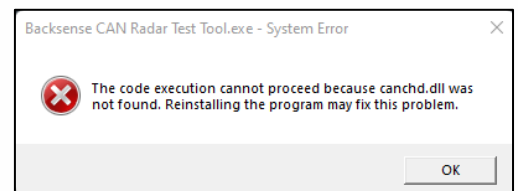
For the user to configure and test the system, with Brigade Backsense CAN Radar Test Tool, they must first obtain a CANpro USB Interface from 'Softing' and install drivers for this interface on their PC. The interface is not available from Brigade, but maybe purchased directly from 'Softing' by accessing Products > CAN Family, on their website www.softing.com



Softing CANpro USB Interface

Note: Although other CAN – PC interfaces will connect to the BS-9000, only the 'Softing' CANpro USB interface will work correctly with the Brigade Backsense CAN Radar Test Tool – [click here](#) then click Software. *(This is a Windows application that enables users to view all physical detection parameters from the radar system in real time).*

When attempting to run the Brigade Backsense CAN Radar Test Tool, if the error message appears it indicates that either the 'Softing' CANpro USB Interface has not been connected to the PC, or it is not correctly configured. *(e.g. the drivers have not been installed and/or the CAN parameters may be incorrect).*



Ensure the 'Softing' CAN Drivers and Software have been installed onto the users PC before downloading the Brigade Backsense CAN Radar Test Tool. Also, make sure the 'Softing' Interface has been plugged in and configured before running the Brigade Test Tool.

For full details of the the above configuration please refer to the **Installation & Operating Guide** – [click here](#)

